



## **PUBLIC SAFETY CITIZEN TASK FORCE PUBLIC MEETING**

**Wednesday, June 12, 2013**

**6:00 p.m.**

Santa Cruz Police Department Community Room  
155 Center Street, Santa Cruz, CA 95060

### **A G E N D A**

- I. Vice Chair Howes Call to Order
- II. Approval of May 7, 2013 and May 29, 2013 Minutes
- III. Vice Chair Howes to Provide Background on Task Force Structure, Work Plan and Goals
- IV. S. O'Hara to Moderate Community Input Session

**Adjournment** -- The Public Safety Citizen Task Force will adjourn from the public meeting of June 12, 2013 to its next meeting: June 26, 2013, 6:00 p.m., Santa Cruz Police Department Community Room.

*The City of Santa Cruz does not discriminate against persons with disabilities. Out of consideration for people with chemical sensitivities, we ask that you attend fragrance free. Upon request, the agenda can be provided in a format to accommodate special needs. Additionally, if you wish to attend this public meeting and will require assistance such as an interpreter for American Sign Language, Spanish, or other special equipment, please call the City Clerk's Department at 420-5030 in advance so that we can arrange for such special assistance. The Cal-Relay system number: 1-800-735-2922.*

*Public Safety Task Force meetings will be recorded for the purpose of preparing minutes.*

**PUBLIC SAFETY CITIZEN TASK FORCE**  
**PUBLIC MEETING**  
**Public Comment Logistics**

The Task Force is interested in hearing from the community about their personal public safety concerns. Knowing that there are strong emotions behind many of these concerns, it is imperative that the public engage in a way that is respectful of the diverse opinions and refrain from vocalizing either agreement or disagreement for any particular comment during the proceedings. Also, this public comment meeting is not intended to be a dialogue with the Task Force. Rather, the time will be used to share individual public safety concerns. The Task Force will use this opportunity to absorb the community's sentiment around these issues. The comments will be studied collectively and used to assist the Task Force and developing its priorities.

With that, the public comment logistics are as follows:

- Depending on the number of people interested in providing a public comment, individuals will either get two or three minutes to provide their oral comment. Each speaker has one opportunity to provide public comment.
- Individuals interested in speaking are required to fill out a speaker card and hand the card to city staff at the sign in table within the first 15 minutes of the meeting. Additional opportunities to hand in a speaker card will be noted by the moderator throughout the public comment period.
- Speakers will be called by the moderator with both the active speaker and next speaker identified. This will eliminate the need to line up and give speakers ample time to walk towards the podium.
- Individuals representing organizations may speak on behalf of their organization, however organizations will not be granted extra time to speak. It is expected that organizations will have opportunities to engage deeper with the Task Force after the work plan has been established.
- The moderator will hold a sign designating the remaining time for each speaker with a 30 seconds, 10 seconds, and times up notice given in that order.
- Public comment will be given approximately 2.5 hours of the meeting agenda.
- Alternatively to providing oral comments, feedback can be submitted via email at [santacruztaskforce@gmail.com](mailto:santacruztaskforce@gmail.com). Written comments and feedback will be shared with the Task Force.



**PUBLIC SAFETY CITIZEN TASK FORCE  
PUBLIC MEETING SPEAKER CARD**

**Wednesday, June 12, 2013, 6:00 p.m.**

Please fill out this card with our information and give it to a staff member. If you want your name added to a newsletter mailing list, please provide your email. Thank you.

**NAME:**

**EMAIL (Optional):**



**PUBLIC SAFETY CITIZEN TASK FORCE  
PUBLIC MEETING SPEAKER CARD**

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**NAME:**

**EMAIL (Optional):**



## **PUBLIC SAFETY CITIZEN TASK FORCE PUBLIC MEETING**

**Tuesday, May 7, 2013**

**6:00 p.m.**

Civic Auditorium (Tony Hill Room)  
307 Church Street, Santa Cruz, CA 95060

### **DRAFT MINUTES**

#### **I. Call to Order**

1. Scott Collins called the meeting to order at 6:00 pm.

#### **II. Introduction from City of Santa Cruz Mayor Hilary Bryant and Staff**

1. Mayor Hilary Bryant welcomed the Task Force members and the public, reiterated the direction from the City Council on the charge of the Task Force, and thanked everyone for the commitment to public safety and the community. Recognizing the gravity and complexity of the work, Mayor Bryant recommended that the Task Force take time to understand and be educated on the issues with an open mind.

#### **III. Introductions**

1. Task Force members introduced themselves.
  - a. Jeff Cole, Fire Captain, City of Mountain View
  - b. Carolyn Coleman, Executive Director, Santa Cruz Community Counseling Center
  - c. Renee Golder, Teacher, Santa Cruz City Schools
  - d. Jim Howes, Asst. Director Regional Occupational Program, Santa Cruz County Office of Education, (retired Santa Cruz Police Officer)
  - e. Rod Libbey, Executive Director, Janus of Santa Cruz
  - f. Danielle Long, Social Worker, Santa Cruz County
  - g. Kristin Long, Family Attorney (retired Asst. District Attorney)
  - h. Kris Reyes, Director of General Services & External Relations, Santa Cruz Seaside Company
  - i. Reyna Ruiz, Commission member, Commission for the Prevention of Violence Against Women
  - j. Steve Schlicht, Marketing Director, Ezonthei
  - k. Dennis Smith, Commission member, Santa Cruz Port District Commission, (retired Santa Cruz County Sheriff's Lieutenant)
  - l. Kim Stoner, Real Estate Appraiser and Consultant
  - m. Bernie Tershy, Professor, University of California, Santa Cruz
  - n. Deborah Tracy-Proulx, School Board Trustee, Santa Cruz City Schools
  - o. Patty Zoccoli, Business Co-Owner, Zoccoli's Deli

#### IV. Task Force Goals and Objectives

1. Scott Collins introduced Santa Cruz County Treasurer Fred Keeley, long-time Santa Cruz politician and community advocate. Mr Keeley made several suggestions to the Task Force to consider:
  - a. Decide on rules of engagement early in the process. Expected meeting decorum and governance structure are fundamental components to the process.
  - b. Understand that conventional wisdom about issues and policy are not always the truth, particularly after studying and analyzing the issues closely over a 6 month period of time.
  - c. Understanding the diversity of opinion base around the issues, the overarching goal of the Task Force should be to “manage principled compromise where no one compromises their principles”. Principles are very different from ideas, opinions or notions.
  - d. Recommended work plan should include four components:
    1. Study
    2. Analysis
    3. Solutions
    4. Recommendation
  - e. Recommendations should be measurable, adjustable and efficient.

#### V. Election of Task Force Chair and Vice Chair

1. Kris Reyes and Jim Howes voiced their interest in the Chair position.
2. By consensus, the Task Force appointed Kris Reyes as Chair and Jim Howes and Vice Chair.

#### VI. Task Force Structure

1. Susie O’Hara gave brief overview of options for governance structure, with a recommendation of commencing with an Advisory Body structure and making adjustments based on changing priorities. While not a Brown Act meeting, the fundamentals around Advisory Body governance, punctuality, preparation, patience and practicality, should be employed by Task Force members.
2. Chair Reyes led a discussion on preferred work plan and governance structure. Chair Reyes suggested that the group adopt parliamentary procedure and Robert’s Rules of Order in decision making. Several Task Force members stated preferences on work plan procedure. Decision was made to direct staff to prepare a City-oriented presentation on the totality of public safety issues in Santa Cruz. Presentation should include the following elements:
  - a. Comparative data
  - b. Budget data
  - c. Best practices
  - d. Case studies
3. Task Force members discussed the question of how to include the public. Several options were presented:
  - a. Facebook page
  - b. Email address
  - c. Public input meetings
4. Scott Collins noted that there is an email address available for the public to send comments and feedback. That email address will be available on [www.cityofsantacruz.com/publicsafetytaskforce](http://www.cityofsantacruz.com/publicsafetytaskforce).

#### VII. Establish preliminary 6-month Work Plan

1. Task Force discussed the critical safety issues presented. By consensus, the Task Force recommended that staff begin the process of grouping and narrowing down the critical issues and use the list to develop the presentation for the 2<sup>nd</sup> meeting.
2. By consensus, the Task Force agreed on the immediate short-term work plan:
  - a. 2<sup>nd</sup> meeting to take place on Wednesday, May 29, 2013, 6:00 pm at the Police Department Community Room. The meeting will be televised by CTV. Focus of meeting will be to receive comprehensive presentation on public safety from City staff. A Task Force question and answer period will follow.
  - b. 3<sup>rd</sup> meeting to take place on Wednesday, June 12, 2013, 6:00 pm at the Police Department Community Room. This meeting will be devoted to public comment.
3. Long-term work plan will be established after 3<sup>rd</sup> meeting.

#### VIII. Next Steps and Next Meeting Logistics

1. Task Force meetings will take place every other Wednesday, starting May 29, 2013 through November, from 6:00 pm – 9:00 pm. Adjustments will likely have to be made throughout the 6-month period to accommodate major conflicts of space and time.
2. Tentative meeting schedule:
  - a. May 29, 2013
  - b. June 12, 2013
  - c. June 26, 2013
  - d. July 10, 2013
  - e. July 24, 2013
  - f. August 7, 2013
  - g. August 21, 2013
  - h. September 4, 2013
  - i. September 18, 2013
  - j. October 2, 2013
  - k. October 16, 2013
  - l. October 30, 2013
  - m. November 13, 2013

**Adjournment** -- The Public Safety Citizen Task Force will adjourn from the public meeting of May 7, 2013 to its next meeting, date and time to be determined.

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## **PUBLIC SAFETY CITIZEN TASK FORCE PUBLIC MEETING**

**Wednesday, May 29 2013**

**6:00 p.m.**

Santa Cruz Police Department Community Room  
155 Center Street, Santa Cruz, CA 95060

### **DRAFT MINUTES**

#### **I. Chair Reyes Call to Order**

1. Chair Reyes opened the meeting to at 6:05 p.m. with a brief discussion about the meeting's flow. The TF agreed to hold substantive questions until after the City's presentation.

#### **II. City Staff Presentation on Public Safety**

1. Susie O'Hara introduced staff presenters including:
  - a. Eric Marlatt from Planning and Community Development
  - b. Mary Arman from Public Works
  - c. Mauro Garcia from Parks and Recreation
  - d. Jason Hajduk from Fire
  - e. Kevin Vogel and Steve Clark from the Police Dept.
  - f. City Manager Martin Bernal
2. Susie discussed the categorization of the critical safety issues and noted that the City presentation will be focused on the behaviors, activities and victimization that influence public safety. The root causes will not be discussed in detail.
3. Eric Marlatt discussed the role of Planning and Community Development in public safety. Salient points included:
  - a. With total budget around \$4.5M, about half is devoted to safety programs which include building permits, code enforcement and rental inspection.
  - b. Code enforcement is avenue typically used to eliminate drug houses. This can be a long process.
  - c. Code enforcement works on blighted areas of town, but most of the funding is designated to a small portion of the City with Federal grants.
  - d. Code enforcement is in triage mode.
  - e. Planning handles alcohol outlet permits, both low-risk and high-risk.
4. Mary Arman discussed the role of Public Works in public safety. Salient points included:
  - a. PW is largest Dept. in the City with an annual budget of \$45.5M (most Enterprise Fund).
  - b. Most critical public safety issues impacting PW include:
    1. Illegal camping, dumping
    2. Vandalism

3. Improvement to capital projects
4. Downtown garages and bathrooms
5. Campers and RV illegal dumping
6. Scavenging of recycling (estimated City loss of revenue of \$250,000/year)
7. Individuals sleeping in trash enclosures and bike lockers
5. Mauro Garcia discussed the role of Park and Recreating in public safety. Salient points included:
  - a. 10-15% of staff time is devoted to public safety
  - b. Most critical public safety issues impacting Parks and Rec include:
    1. Camping
    2. Vandalism
    3. Vegetation management
    4. Infrastructure repair
    5. Fencing
    6. Raking and sifting beaches
    7. Restroom management
  - c. Parks and Rec has increased security systems
  - d. Parks and Rec has removed 54 tons of refuse/debris since Oct. 2012 from parks, open spaces, beaches, etc.
6. Jason Hajduk discussed the role of the Fire Dept. in public safety. Salient points included:
  - a. 100% of Fire budget is devoted to public safety
  - b. Illegal camping attributed to at least 15% of wildland fires
  - c. 5% of EMS calls to 115 Coral Street in 2012
  - d. Many calls related to drugs and alcohol
  - e. Increased calls for service particularly in Beach area, San Lorenzo River levee and Downtown
  - f. Large impact on capacity of Fire to do routine training and proactive safety programs
7. Kevin Vogel discussed the role of the Police Dept. in public safety. Salient points included:
  - a. 100% of PD budget is devoted to public safety
  - b. Issues causing the largest impact to PD include:
    1. Crimes of violence
    2. Gangs
    3. Drugs
    4. Alcohol fueled violence
    5. Increase arrest rate
    6. Mental health issues
    7. Public nuisance behaviors
    8. Increase in transient population
    9. Lack of adequate judicial recourse for municipal code infractions
    10. Dept struggles to obtain optimal staffing
8. Martin Bernal gave closing remarks and discussed opportunities. Need for a community-based approach.

### III. Task Force Question and Answer Period For Eric Marlatt

1. JEFF COLE - for Planning, do we have a definition for blighted commercial property? What is Planning able to do? Without RDA what are we able to do?  
Answer –There is no blight definition for commercial properties without RDA.

Midas property most recent example. We have to be creative as code enforcement officers.

2. RENE GOLDER – With regard to churches and HSC, other shelters: are they subject to the same regulations as any other landlord, other code enforcement that can go on there and is the City liable? Answer - They are not subject, because they are not residential per se. Congressional act, cities and counties cannot overregulate churches. We cannot single them out as far as our regulations go. The HSC is on city property. We can enforce conditions there if need be.
3. KIM STONER – Regarding churches, is there a maximum numbers of RVs that are permitted at churches? Answer - 3. All vehicles must be registered. We send employees out to the Circle church on a regular basis. If the vehicle is on property is it different than parked on the street No camping exemptions when the RV is parked on the street.
4. REYNA RUIZ – Are the focus code enforcement areas similar to the RDA program? Answer – They are somewhat similar. Focus on residential per federal rules.
5. BERNIE TERSHY – Regarding prioritizing on code enforcement, do they work with police? Answer, yes we do. Storage facilities in the Harvey West area, issues for the Police Dept., code enforcement working with PD to come up with a comprehensive approach to deal with those properties. Can we rescind liquor license for the public good? Answer - ABC grants liquor licenses, planning deals with violations. We can do this through a public hearing process, but we must make findings (calls for service happening in the area).
6. KRISTIN LONG – Are there means to recoup costs of investigating and abating drug houses and other problem properties? Answer - yes. Title 4 of Muni Code, must go before an independent hearing officer however to determine amount and whether we are successful. The process does take a lot of resources (only go after the most egregious cases due to staff time).
7. STEVE SCHLICHT - How much revenue is collected by code enforcements for violations that they have to pay? Answer - not exact figures, it fluctuates...lien properties, never know when the money will come in. Never recoup our costs, maybe \$50K a year.
8. KRIS REYES – Regarding high risk alcohol, are there an appropriate number of liquor stores, citing oversight, how we relate to other cities? Answer - we have more outlets per capita, citing criteria is it standard? Answer - not sure if cities regulate like we do.

#### **For Mary Arman**

1. BERNIE TERSHY – Do we have statistics of illegal behavior how it compares to other cities? With regard to recycling loss, is there a mechanism to dedicate resources to PD to recoup those losses? Answer - not sure, do not know how we would figure that out. We have learned from other cities that are addressing the same problems. Going after scavenging would not be an efficient use of our time, we should address the problems behind it, transients and court issues. Kevin noted the fact that scavenging is an infraction, civil process, no accountability.
2. RENE GOLDER – Can we focus on the recycling facilities? Answer – There is a lot of interest in controlling these facilities (Costco and one near Fair). State code, require ID and verification, at the same time, exempt everyone for less than \$100. Redemption Centers have restrictions to keep the clean and free of camping.
3. REYNA RUIZ – Regarding illegal camping, post redevelopment. Who is the City entity for creation of affordable housing units? If they do not have housing,

where do they go? Answer - housing program in Economic Development, we have far less resources available. Nonetheless we leverage HUD and CDBG to fund affordable housing. State has housing assistance (rental assistance). Is there enough? Rents are relatively high here, long waiting list for affordable housing.

### **General Questions/Feedback**

1. How do we compare to cities in terms of affordable housing.
2. DENNIS SMITH – Regarding infill development, increasing the population. Mitigate costs for developing larger housing developments? Answer - We have gone denser, though we are not sure if there is a connection between population and crime. Working with rental managers to address issues. Impact fees are paid by developers related to traffic and other impacts.
3. STEVE SCHLICHT – Regarding bathrooms, 24 hours, vandalism, remodels...is the City considering more 24 hour bathrooms to address defecation and urination? Answer - We have not had much success with public restrooms, with the exception of the remodels. City Council has asked us to look closely at this issue. Some areas it is difficult to place them (Pogonip, river levee).
4. CAROLYN COLEMAN – Regarding increase for calls for service, what is your sense of what is causing this: economic downturn, what else? Answer by Kevin - we have encouraged the community to call 9-1-1, that is probably driving a lot of this...dealing with a lot more issues related to homeless (42% of arrests related to self-identified homeless). Do not know what else is driving the increases.
5. KIM STONER – Regarding repeat offenders? What can be done to address repeat arrestees? There is no room in the jails for arrestees.
6. DEBORAH TRACY-PROULX – Do calls for service include emergency and non-emergency? Yes, also includes PD self-initiating calls.
7. JIM HOWES – Does reduction in social services playing a role? Answer - We provide more social services than most cities. A lot of folks we arrest are not interested in social services. In terms of AB109, definitely having a huge impact on PD.
8. ROD LIBBEY – Regarding other infractions, do we have data on AB109? Answer - Includes any violation of the muni code....regard to AB109, PD does not have data, it's a challenge with Probation, have yet to receive a comprehensive report from them.
9. DANIELLE LONG – Is the jail making room for arrestees? Answer - no room, no custody time.
10. CAROLYN COLEMAN – Can you link calls for service to the tourism industry? Fire - lots of behaviors dealing with drinking and drugs, definitely up in the summer. Deal with this issue year around.
11. KIM STONER - Party houses and student population create the same issues as the tourists around drinking and drugs.
12. RENE GOLDBERGER – What would happen if I got a muni code infraction ticket? What happens to with the civil process? Kevin - it will affect your credit rating. Why is the city not liable for HSC, what is the way to check on the people who go there? PD does not check for IDs for folks to obtain social services.
13. BERNIE TERSHY – If each Dept. had an additional budget, what would you do to increase public safety by department? Steve Clark - we can take advantage of technology. Initiate a law enforcement video access system.

- IV. June 26, 2013 and July 10, 2013 Areas of Focus-Chair Reyes will lead discussion on what issues should be studied for the two meetings following the June 12, 2013 Public Comment meeting.
1. Chair Reyes suggested having a County focused meeting at the June 26th meeting. The TF agreed.
  2. Chair Reyes suggested having meetings related to social service providers, gangs, drugs, etc.
  3. Chair Reyes requested that TF send questions to staff. Staff also will do outreach to get people aware of the public comment meeting, and arrange the County June 26th meeting.

**Adjournment** – Chair Reyes adjourned the meeting at 9:00 p.m. The next meeting is scheduled for June 12, 2013, 6:00 p.m., Santa Cruz Police Department Community Room.

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# Citizen Public Safety Task Force

City Department Presentation to Task Force

May 29, 2013

# City Staff Introductions

1. Eric Marlatt, Principal Planner
2. Mary Arman, Operations Manager
3. Mauro Garcia, Parks Superintendent
4. Jason Hajduk, Battalion Chief
5. Kevin Vogel, Police Chief
6. Steve Clark, Deputy Police Chief
7. Martín Bernal, City Manager

# Presentation Outline

## 1. Opening Remarks (Susie O'Hara)

1. Categorization of individual TF identified issues
2. Cause and effect diagram

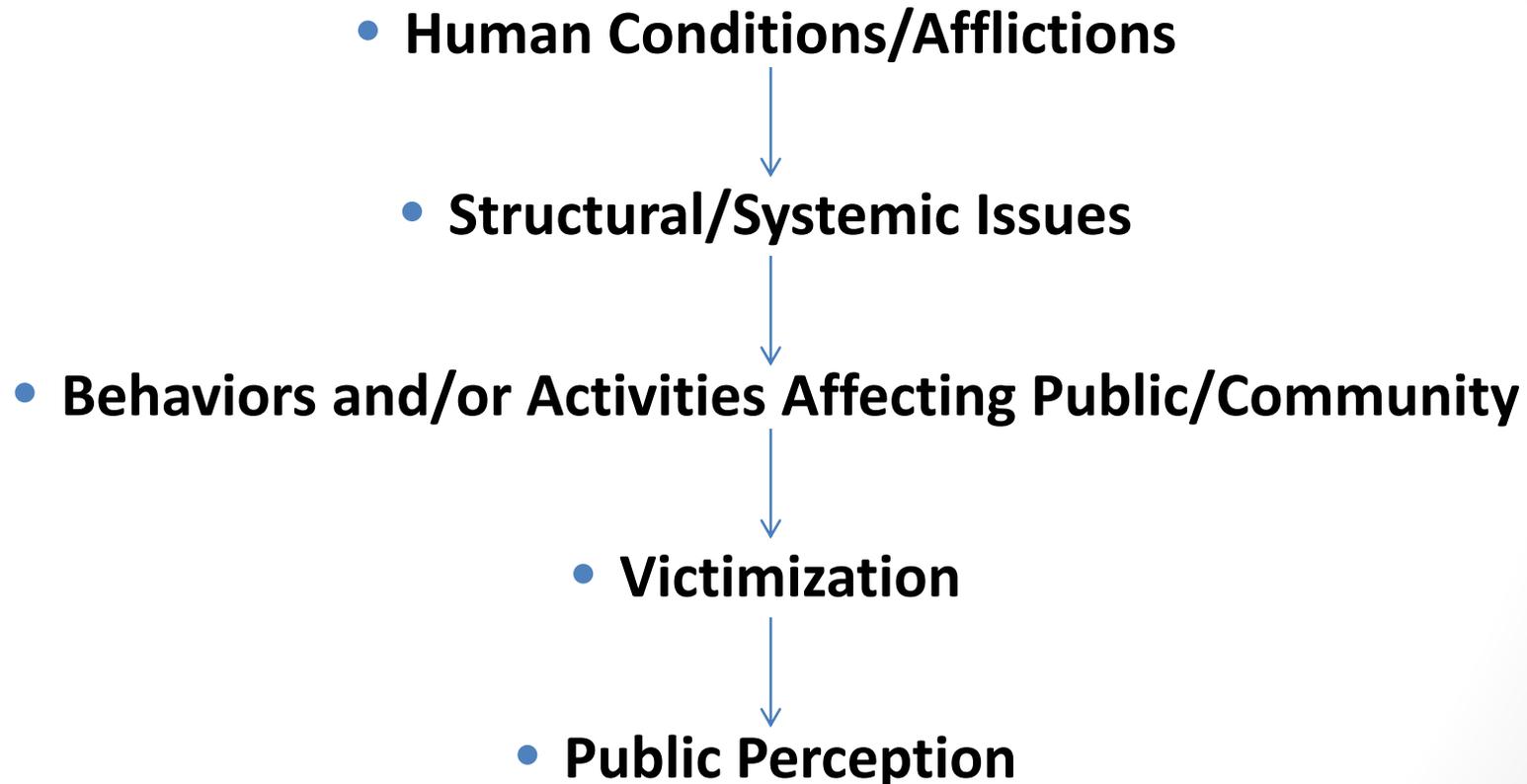
## 2. City Department Presentations

1. Dept. intro
2. Activities related to public safety
3. Most critical safety issues for Dept./emerging trends
4. Resources

## 3. Closing Remarks (Martín Bernal)

## 4. Task Force Q & A

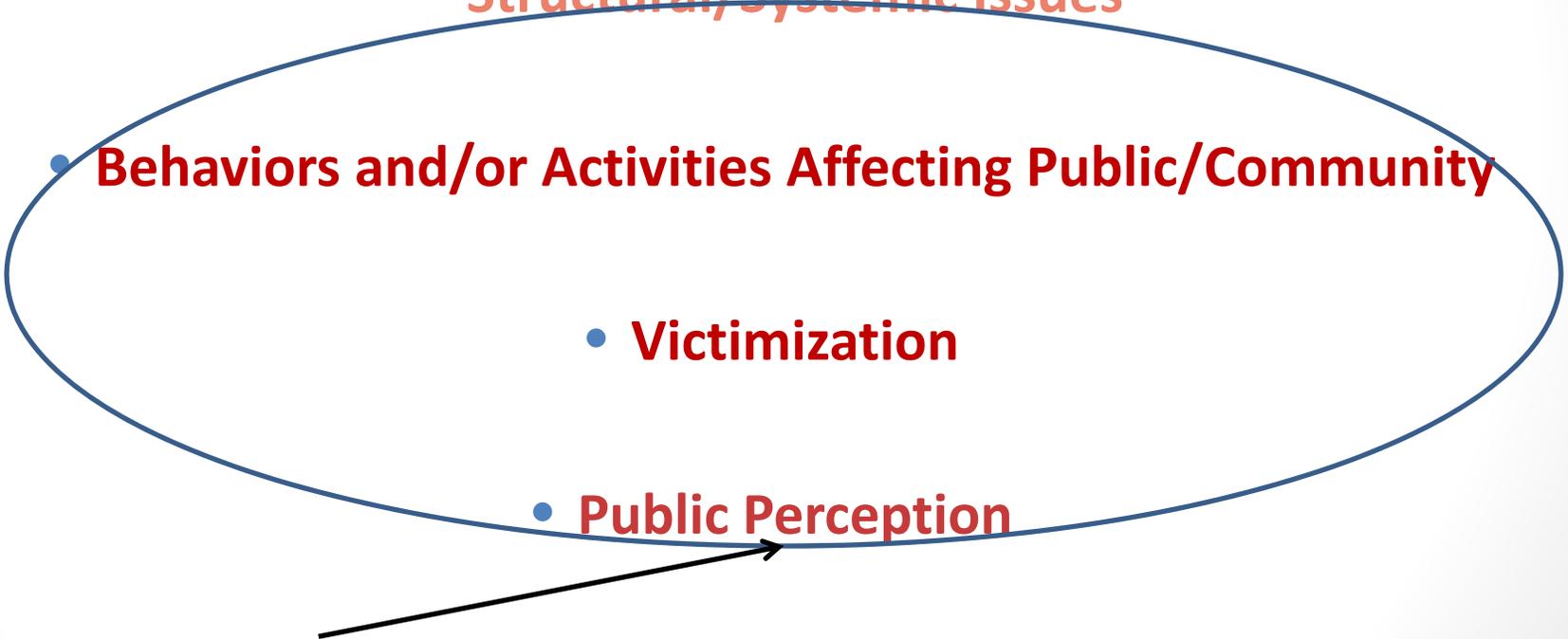
# Categorization of Task Force Member Identified Issues



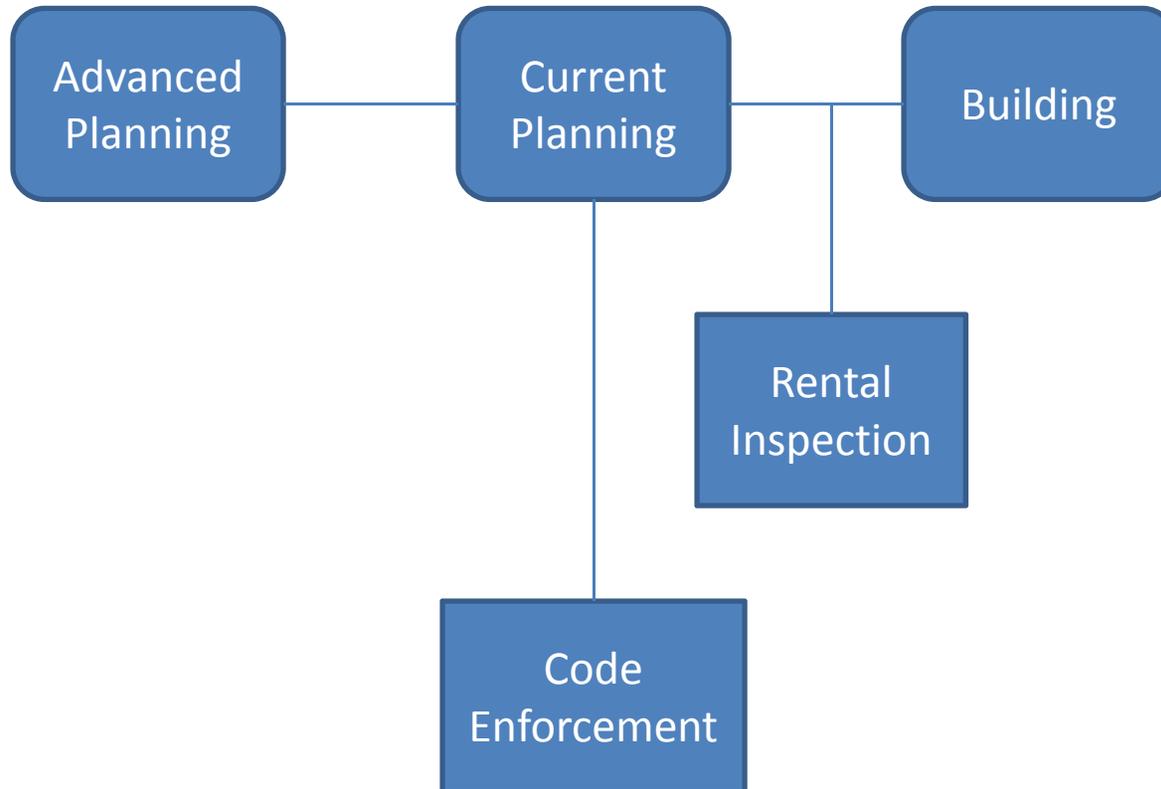
# City Presentation Focus

- Human Conditions/Afflictions
- Structural/Systemic Issues
- Behaviors and/or Activities Affecting Public/Community
  - Victimization
  - Public Perception

Areas of City Influence



# Planning and Community Development



# Code Enforcement Authority

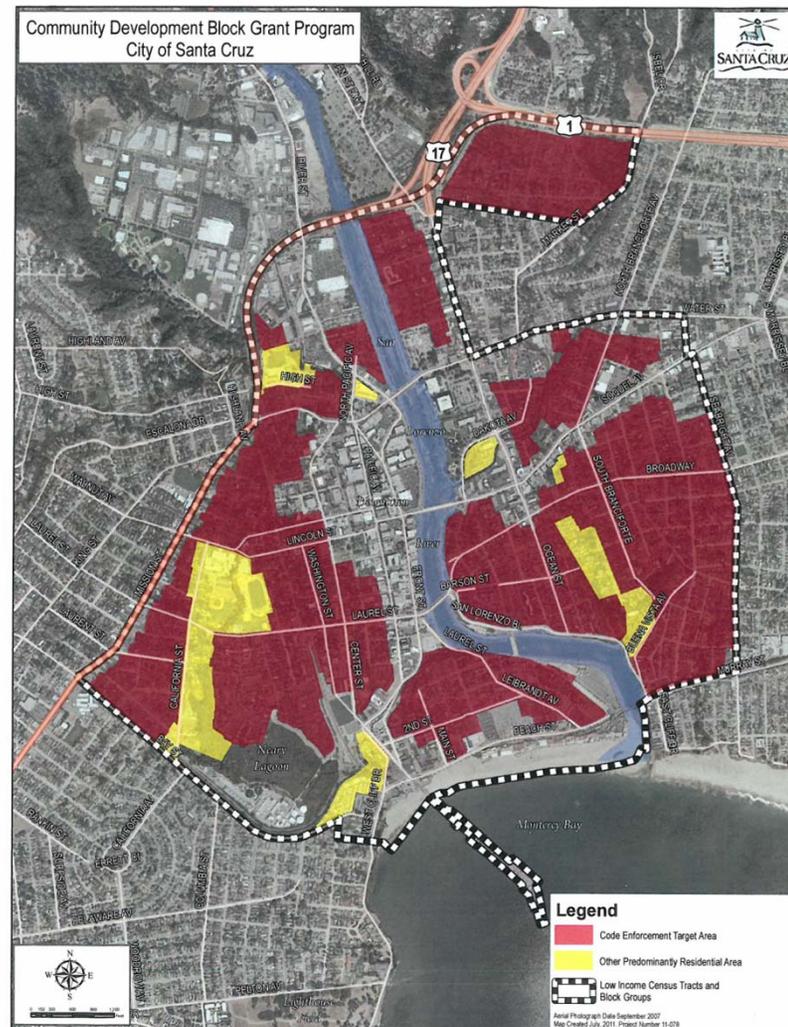
## Title 4

### GENERAL MUNICIPAL CODE ENFORCEMENT

#### Chapters:

- 4.01 Definitions
- 4.02 Code Enforcement Authority and Powers
- 4.03 Notice
- 4.04 Judicial Remedies
- 4.06 Administrative Remedies
- 4.08 Mediation and Facilitation
- 4.10 Issuance and Recordation of Notices of Violation
- 4.12 Administrative Civil Penalties
- 4.14 Administrative Citations
- 4.16 Summary Abatement
- 4.18 Administrative Abatement
- 4.20 Administrative Enforcement Appeals
- 4.22 Administrative Enforcement Hearing Procedures
- 4.24 Recovery of Civil Penalties and Abatement Costs
- 4.26 Reinspection Fees
- 4.28 Code Enforcement Civil Penalties Fund

# Code Enforcement Target Areas



# Alcohol Regulations

- Low Risk Outlets vs. High Risk Outlets
- Public Hearing Requirements
- Sitting Requirements for High Risk Outlets
- Enforcement

# Public Works Department

- **Mission: Protect & improve public health, safety & quality of life by providing services for:**
  - Engineering design, project management, development inspection
  - Transportation management & traffic engineering
  - Street, sidewalk & traffic maintenance
  - Wastewater & storm water management
  - Resource recovery management (refuse, recycling, street sweeping)
  - Parking services & control
  - Internal services for fleet & facilities maintenance
- **Annual FY13 Operating Budget: \$45.5 million; 229 FTE**
  - \$6m General Fund
  - \$800K Gas Tax Fund
  - \$38.6m Enterprise/Special Revenue/Internal Service Funds

# Public Works Department

## Illegal Camping

- **Litter, defecation/urination & illegal dumping**
  - **Clean up** - Parking, Wastewater Mains, Resource Recovery, Streets, Parks staff & volunteer group support (Measure E funded)
  - **Respond to public health/permit violation issues** – Storm water staff, Wastewater Mains & Environmental Compliance
- **Vandalism**
  - **Repair & replace fencing, signs, lighting, benches, trash receptacles, graffiti** – Parking, Streets & Traffic, Wastewater Mains, Resource Recovery
- **Higher cost of Capital Projects designed to reduce camping**
- **Increased right-of-way & riparian area maintenance to reduce “cover” for camping** – est. \$9,000-\$15,000/yr

# Public Works Department

## Transient Activity

- **Inappropriate behavior in Parking Garages and Lots**  
(Urination/defecation, litter, vandalism, drug use, bathing, loitering)
  - **Daily+ Clean up** – Parking Maintenance (high cost, injury/illness risk)
  - **High cost remodels** of downtown garages to deter this behavior – most recent \$130,000; reduced privacy for law abiding citizens
  - **Repair & replace vandalism/graffiti** – Parking & contract staff time
  - **Enforcement**– Parking, Police & City Attorney time; Signs cost
- **Bike locker misuse (for storage, housing)**
  - Parking staff time to manage/enforce; repair costs
- **Downtown sidewalk scrubbing program**
  - Cost to purchase, maintain scrubber; Parking Maintenance staff time
- **Security, Alarm & Video Installation Costs**

# Public Works Department

## Transient Activity

- **Litter, defecation/urination & illegal dumping (clothing, garbage, excrement, belongings, needles)**
  - **Clean up** - Wastewater Mains, Resource Recovery, Streets, Parks staff & volunteer cleanup support (Measure E funded),
  - **Disposal costs**- Refuse & Measure E
  - **Adding/replacing trash receptacles** – Refuse & Measure E
- **Campers, RVs, vans used as residences**
  - **Parking enforcement** – Parking, Police, City Attorney time
  - **Illegal RV toilet tank dumping into storm drains, gutters** – Environmental compliance staff time; Potential permit violations/fines; Public Health issues; Negative publicity for “Beach Closed”

# Public Works Department

## Transient Activity

- **Scavenging cans & bottles from recycling and trash containers**
  - **Revenue Loss to City** - est. \$250,000 or more/year
  - **Response/Enforcement** - Resource Recovery & Police staff time
  - **“Gateway” crime** – scavenging thieves go into yards
- **Sleeping in trash enclosures & refuse/recycling dumpsters**
  - **Increased enclosure cleaning** – Resource Recovery staff
  - **Repair/Replace Vandalism to locks, enclosures, containers**
  - **Risk of injury or death to transients**
  - **Traumatic stress & impacts on collection drivers**
  - **Public outreach to warn transients of risks** – Resource Recovery staff

# Public Works Department

## Most critical/High focus safety issues for Public Works

- **Litter, defecation/urination & illegal dumping**

**Refuse Fund** – 1.5 FTE; \$150,000; added position for FY14

**Wastewater Mains** – 0.1 FTE; \$8,750 just for B-40 Creek road

<b>Measure E funds</b>	<b>FY13 \$178,105</b>	<b>FY14 \$231,455</b>
River/creeks/beach cleanups- Parks	FY13 \$101,300	FY14 \$142,650
Volunteer cleanups –SOS	FY13 \$26,805	FY14 \$26,805
Refuse & Cig Butt Containers	FY13 \$20,000	FY14 \$30,000
Hope Services – downtown cleanup	FY13 \$20,000	FY14 \$20,000
Disposal costs	FY13 \$10,000	FY14 \$12,000

- **Inappropriate behaviors in Parking Garages and Lots**

**Parking Maintenance** – 2.8 FTE; \$203,000 staff cost

**Alarms, Video Monitors, Security** - \$60K/garage video install; \$147,000/yr alarms, security service & Police Officer

**Engineering/CIP Cost** – Restroom remodels: \$130,000 for Soquel/Front

# Public Works Department

## High focus safety issues for Public Works (cont.)

- **Campers, RVs, vans used as residences; dumping waste tanks**  
Public Health concerns; Water Quality issues; Potential for permit violations & fines  
Citizen and neighborhood concerns  
Wastewater Mains staff response  
Parking Enforcement staff response to cite/boot vehicles
- **Scavenging cans & bottles from recycling and trash containers**  
Citizen and neighborhood concerns; “Gateway” crime  
Revenue loss to City – est. \$250,000 or more per year  
Refuse Fund staff response time  
Police time to respond, file reports

# Parks and Recreation Dept.

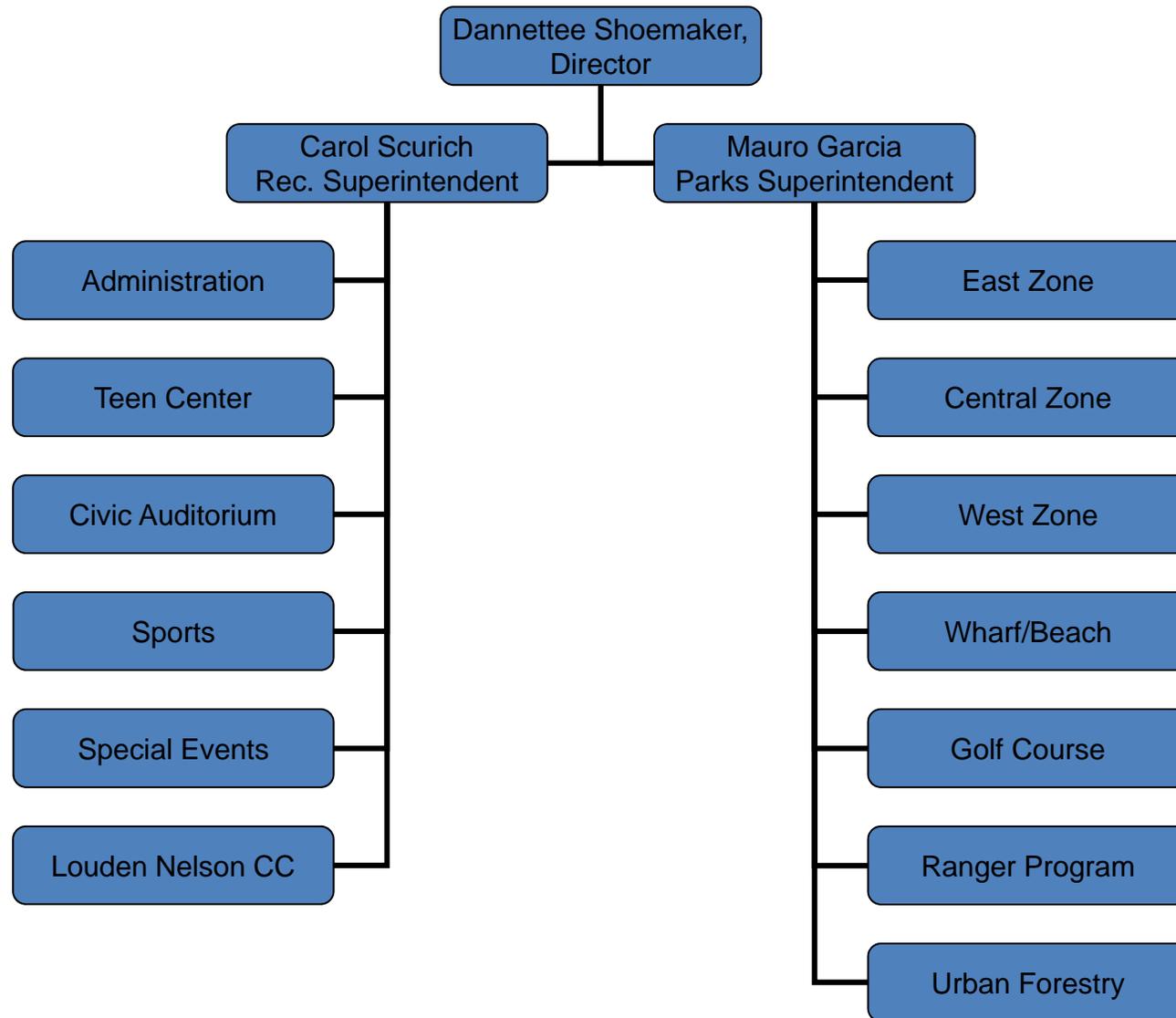
## ***Vision***

***The Parks and Recreation Department strives to create a community in which the natural environment is treasured and preserved; in which parks and open spaces are considered a necessity; in which leisure time is valued as a fundamental part of a healthy life style; and in which each resident finds ample opportunities within their own community to enjoy the recreational activities they find most rewarding.***

# Parks and Recreation Dept.

- **Annual FY13 Operating Budget: \$11.9 million; 78 FTE**
- **Measure E Funding (Wharf, Rangers, Projects)**
  - \$400K Park Ranger Personnel Services
  - 4 Park Rangers
  - 90 acres of neighborhood parks
  - 382 acres of community parks (incl. Lower DeLaveaga, Golf Course)
  - 1200 acres of greenbelt
  - 32 acres of beaches
  - overall, 10% to 20% increase in staff time

# Parks and Recreation Dept.



# Parks and Recreation Dept.

## Safety Related Issues

### *Camping:*

- **Litter, defecation/urination & illegal dumping/resource management and repair**
  - **Camp Clean up** – Pogonip, Arana Gulch, Moore Creek, DeLaveaga, Neary Lagoon, San Lorenzo River, RTC, private property
  - **Park / Beach Clean up / Vegetation Management (hiding areas)** – daily inspections, twice daily cleanings

### *Vandalism*

- **Repair & replace park amenities, signs, lighting, playground equipment, graffiti**
- **Higher cost of park equipment, fencing, vegetation management,**

# Parks and Recreation Dept.

## Safety Related Issues

### *Beaches:*

- **Litter, defecation/urination, illegal camping, needles, beach management plan,**
  - **Restroom Clean up** – Main Beach, Cowell Beach and Wharf restrooms
  - **Water Quality** – kelp removal, birds, marine life
  - **Junior Guards** – heightened awareness, concerns
  - **Visitors and tourism** -

### *Security systems:*

- **Golf Course, DeLaveaga, Ocean View, Frederick Park break-ins**
  - **Burnt truck, \$5K in stolen equipment**
- **Locks, door hardware, security cameras**
- **First Alarm patrols and monitoring**
- **Wharf Lighting, “Mosquitoes”**

# Parks and Recreation Dept.

- **Most critical safety issues:**
  - Park User Safety
    - Junior Guards
    - Park patrons and visitors
    - Reservations
    - User groups
  - Needles
    - Staff tracking needles
    - Inaccuracy in reporting by some groups
  - Illegal Camping
  - Water Quality
    - Stanford Study
    - PW improvements
    - Raking, Sifting, Sweeping
    - Wharf Improvements

**Refuse collected from City Parks - 10/1/12 - 2/10/13**

**Refuse collected from City Parks - 10/1/12 - 5/28/13**

Park	Approx Lbs
Pogonip	25800
Harvey West	2525
Arana Gulch	6550
Depot Park/Neary Lagoon	4475
San Lorenzo River (Rangers)	39375
San Lorenzo River (Measure E Temps)	29437.5
Other Locations	312.5
<b>Total (Lbs)</b>	<b>108475</b>
<b>Total (Tons)</b>	<b>54.52 T</b>

**Citations (Rangers) - 10/1/12 - 5/28/13**

Violation	#
Camping Prohibited	58
Closed Area (Limitations on Access)	44
Dog off Leash	7
Smoking	3
Resource Destruction	6
Dogs Prohibited (San Lorenzo River)	3
Fire Prohibited (Pogonip)	3
Conduct on Public Property	1
Littering	1
Urinating in Public	1
Open Container	7
<b>Total</b>	<b>134</b>

# Parks and Recreation Dept.

- **Resources:**

- Full-time Ranger Staff 4 FTE
- *Proposed Seasonal Rangers* 4-6
- Park Zones 32 FTE
- Wharf 12.8 FTE
- Contractual Labor (Ready Labor) as needed
- River Crew (Seasonal – Measure E) 2 year round
- Trails Crew (Seasonal) 2 (6-9 months)

# Fire Department

- The Fire Department is responsible for providing fire suppression, fire prevention, technical rope rescue, confined space rescue, water rescue, hazardous material response, and emergency medical care to the citizens and visitors within the City of Santa Cruz.
- 11.6 million dollar budget for fiscal year 2012.
- 55 positions in department.
- 33% of all 911 calls in the County for fire/EMS/rescue related services occur within the City of Santa Cruz.
- 23% of County population in City of Santa Cruz.

# Fire Department

- 15% of Wildland fires in past 5 years directly attributed to transient camp sites.
- 5% of EMS calls to 115 Coral Street in 2012.
- Employee exposure to encampments.
- Calls related to illegal drug use.
- 47% increase in calls for service since 2000.
- 100% increase in EMS calls for service.

# Fire Department

- Ability to respond to calls for service, reaching capacity for unit utilization.
- Increasing calls for service within specific areas. Beach Street, Pacific Avenue, and San Lorenzo River corridor.
- Direct correlation between increasing calls for service and decreasing ability to meet minimum requirements for training.

# Fire Department

- Entire budget is dedicated to public safety.
- Primary impact is on capacity.
- Increasing reliance on mutual aid for calls for service.
- Decreasing ability to be proactive in areas of prevention.
- Reactive to calls for service.
- Maintenance of current skills.

# Police Department

- ✓ Our mission is to provide protection and services to our community
- ✓ Prevention of crime, detection/apprehension of offenders, safe and orderly movement of traffic through enforcement and accident prevention/investigation, ensuring public safety through regulation and control of hazardous conditions, recovery and return of lost/stolen property, non-enforcement services through programs reflecting community needs and desires

# Police Department

## **Patrol Function**

- Respond to Calls For Service (Reactive)
- Initiate Proactive Enforcement and Other Activity
- Downtown Unit
- Parks Unit – Measure H funded
- School Resource Officer
- Street Crimes Unit
- Alcohol Enforcement Unit
- Training

## **Traffic Function**

- Investigate Traffic Collisions
- Hit and Run Follow-Up Investigation
- Traffic Enforcement
- Proactive Safety Presence

# Police Department

## **Community Services**

- Citizens Academy, Teen Public Safety Academy, PRIDE Program, Community Events, Teen Jeopardy Challenge, Teen Physical Challenge, Volunteer Program

## **Administration**

- Budget and Grant Management
- Financial Services Unit
- Professional Standards Unit
- Media
- Recruitment and Hiring
- Liaison with Other Agencies – Animal Services, SCR911

# Police Department

## **Investigations**

- Crimes Against Persons
- Crimes Against Property
- Sexual Assault and Domestic Violence
- Cyber Crime
- Crime Scene Investigation and Evidence Processing
- Task Force Operations
- Victim Advocate
- Property Storage

## **Records**

- Process and Prepare Crime Reports for Outside Agencies
- Complete Database Entries – Missing Persons, Wanted Persons, Stolen Vehicles, Stolen and Recovered Property
- Crime Reporting – UCR, CPVAW,
- Respond to Public Records Act Requests

# Police Department

- **Response to Calls for Service**

- Managing Increasing Volume of Calls for Service

- 2010 – 81, 496

- 2011 – 90,484 (**11% increase from 2010**)

- 2012 – 104,836 (**15.8% increase from 2011**)

- 2013 – Trending Up from 2012

- **Investigation of Crime**

- **Prevention of Crime**

# Police Department

- **Major Impacts to Police Services**

- Crimes of Violence
- Gangs
- Drugs
- Alcohol Fueled Violence
- Increase in Arrest Rate – 53% Increase between 2011 and 2012
- Mental Health Issues
- Public Nuisance Behaviors
- Increase in Transient Population – Ad Hoc Illegal Camping Task Force

- **Outside Impacts to Police Services**

- Judicial Process for Infraction Citations
- Low Incarceration Rate – Effects of AB109

# Police Department

## Trending Crime

Crime	2012	2013
Robbery	-27%	+7%
Aggravated Assault	-9%	+3%
Burglary	-7%	+20%

- 2013 Auto Theft +91%
- 2012 Auto Theft Recovery +22%

# Police Department

- **\$22.8m Operating Budget**
  - 82.5% personnel – 17.5% services and supplies
- **94 Sworn Positions**
  - 4 Positions Vacant
  - 5 Positions Not Yet Available (Academy and Conditional)
  - 5 Positions on Long-Term Injury
  - 2 Retirements Next Week
  - 2 Anticipated Resignations in Next 30 Days
- **6 Non-Sworn CSO Positions**
  - 1 Position Not Yet Available (Conditional)
  - 1 Position on Long-Term Injury
  - 1 Position in Training

# Closing Remarks

# Task Force Q & A