RATE SCHEDULE
FOR
SANTA CRUZ
MUNICIPAL UTILITIES

Effective Dates:
Water -- January 1, 2011
Sewer -- July 1, 2012
Refuse -- July 1, 2009

ACCOUNT INFORMATION

A $20.00 Application Fee is required of all customers. A deposit may be required of customers who have previously defaulted on a SCMU account or who have incurred 3 or more late charges in the previous 12 months of service.

No charge for service calls during regular business hours: Monday – Thursday, 8:00 a.m. to 3:30 p.m.
The charge for after hours/weekend service calls is $130.00. *(No charge for verified emergency calls.)*

THERE IS A $40.00 FEE TO TURN WATER BACK ON between 8:00 a.m. and 3:30 p.m. Monday-Thursday IF it has been turned off for non-payment.

For emergency service after regular business hours or on Friday, Saturday, Sunday, and holidays, call 831-420-5220.

The water meter and box are property of the City. Tampering with or turning your water on and off at meter is prohibited (Section 489, Penal Code), and you will be charged for repairs. All minimum service charges apply to an account when the account status is active.

The Santa Cruz Municipal Utilities (SCMU) operates as a non-profit enterprise of the City of Santa Cruz and is supported entirely by user rates and charges established by the City Council.

WATER RATES & CHARGES

Resolution No. NS-26,648 – Effective January 1, 2011*
The monthly and bi-monthly rates to be charged and collected from consumers for water supplied by the City are hereby fixed, determined, and established as follows:

MONTHLY AND BI-MONTHLY READINESS TO SERVE CHARGE

Size of Meter	Inside City Monthly	Outside City Bi-Monthly	Size of Meter	Inside City Monthly	Outside City Bi-Monthly
⅝" and ¾"	$ 17.41	$ 44.40	4"	$ 435.23	$ 1,109.84
1"	$ 43.52	$ 111.00	6"	$ 870.46	$ 2,219.66
1½"	$ 87.05	$ 221.96	8"	$ 2,002.05	$ 5,106.68
2"	$ 139.27	$ 355.14	10"	$ 2,472.09	$ 6,303.84
3"	$ 261.14	$ 665.90			

The above service charges do not include any water. The Water Department reads meters and sends billing on a monthly schedule inside the City of Santa Cruz and a bi-monthly schedule in the county areas.
(100 cubic feet = 748 gallons = 1 billing unit)

MONTHLY AND BI-MONTHLY QUANTITY RATES
PER EACH 748 GALLONS OF WATER CONSUMED

FOR SINGLE FAMILY AND DUPLEX RESIDENTIAL CLASSES

Block No	Inside City Monthly	Outside City Bi-Monthly
Block 1	$ 1.57	$ 2.00
Units per billing period:	1-4	1-8
Block 2	$ 4.00	$ 5.10
Units per billing period:	5-9	9-18
Block 3	$ 5.14	$ 6.55
Units per billing period:	10-14	19-28
Block 4	$ 7.05	$ 8.98
Units per billing period:	15-18	29-36
Block 5	$ 8.79	$11.21
Units per billing period:	over 18	over 36
Coast Irrigation:		$ 1.27
For All Other Customers:	$ 4.00	$ 5.10
Elevation Surcharge:	$ 0.20	$ 0.20

**An 8.5% utility tax and a 3% franchise tax are charged on these amounts.*

SEWER RATES & CHARGES

Resolution No. NS-27,542 – Effective July 1, 2012**

Customer Class	Minimum Service Charge	
Residential	**Monthly**	**Quantity $/Ccf**
Single Family/sfd	$ 40.50	- -
Multiple family-ea	$ 32.30	- -
Low water user*	$ 23.80	- -
**(Customer must have four one-month billing periods during the last twelve months in which the water use is two (2) CCFs or less per month)*		
Business	**Monthly**	**Quantity $/Ccf**
Low strength	$ 25.60	$ 2.72
Medium strength	$ 41.60	$ 2.80
High strength	$ 74.50	$ 6.39
Hotel/Motel	$ 41.60	$ 2.85
Industrial/Other	**Monthly**	**Quantity $/Ccf**
Industrial – general	$123.80	$ 3.82
Industrial/Large Users		Varies from
Monthly service varies from	$123.80 - $38,263.50	$ 3.82 - $ 5.82

***An 8.5% utility tax and a 3% franchise tax are charged on these amounts.*

MONTHLY REFUSE RATES & CHARGES

Resolution No. NS-27,123 – Effective July 1, 2009***

	Single Family & Multi-Residential Dwelling	Commercial Establishments
Minimum Service:		
1→ 20 gallon cart per week, curbside pickup	$ 16.16	$ 16.16
Additional Service:		
1→ 32 gallon cart per week, curbside pickup	$ 26.05	$ 26.05
1→ 68 gallon cart per week, curbside pickup	$ 55.84	$ 55.84
1→ 96 gallon cart per week, curbside pickup	$ 89.35	$ 89.35
Each add'l 32 gallon cart, one scheduled pickup/wk	$ 26.05	$ 26.05
Each extra can or bag pickup on regular day	$ 12.28	$ 12.28
Call-back service, each trip	$ 29.04	$ 29.04

Containers ---- City owned	1-Cubic Yd	2-Cubic Yds	4-Cubic Yds	6-Cubic Yds
Minimum scheduled service, 1 pickup/wk	$ 160.42	$ 239.11	$ 408.94	$ 578.77
Additional scheduled weekly pickups	$ 160.42	$ 239.11	$ 408.94	$ 578.77
Additional unscheduled weekly pickup/ea	$ 45.00	$ 90.00	$ 180.00	$ 270.00
2-4-6 yards available for 10-day temporary use				
2 and 4 yards available for 5-day temporary use				

Weekend container rates, Friday to Monday:	
10 cubic yards	$ 214.55
15 cubic yards	$ 268.21

Reinstating Fee for Delinquent Accounts: 1-2-4-6 yards (per container): $ 106.87	**Change of Services Fee, each:** $ 8.61
Customer-Owned Containers (per cubic yard): Minimum service (12 cubic yards): $49.47/cubic yard per pickup	**Container Lock Installation, each:** $ 43.39
Front Loader Compactor Service: Service: 1 – 4 yards only Cost varies according to type of container. **Weekend Service:** 15% surcharge	**Container Renewal (clean/paint) each:** $ 28.93 Large containers available. Call 831-420-5220 for container information.

****An 8.5% City utility tax and a 12% franchise tax are charged on these amounts.*