

**City of Santa Cruz
Catalog of Enterprise Systems per SB 272**

| | Vendor | Product | System Purpose | Type of Data | Custodian | Frequency | |
|----|------------------------|--|---|--|---------------------------|--------------|--------------|
| | | | | | | Collected | Updated |
| 1 | Carolina Software | WasteWORKS | Waste and recycling facility management | Resource recovery customer and billing | Public Works | Daily | Daily |
| 2 | CORE | One-Step | Payment processing | Cashiering | Finance | Daily | Daily |
| 3 | ESRI | ArcGIS | Geographic information systems | Maps | Information Technology | Daily-Yearly | Daily-Yearly |
| 4 | Kronos | Workforce Central | Time Recording | Timecard | Finance | Daily | Daily |
| 5 | Maintenance Connection | Computerized Maintenance Management Software | Internal work order management | Assets, work orders | Public Works | Daily | Daily |
| 6 | Microsoft | Exchange | Electronic mail (email) | Electronic mail | Information Technology | Daily | Daily |
| 7 | Neogov | Applicant Tracking | Online job applications | Applicant tracking | Human Resources | Daily | Daily |
| 8 | OpenCounter | OpenCounter | Explore opening a business | Potential business owner information, permit cost estimates | Economic Development | Daily | Daily |
| 9 | SIRE/OnBase-Hyland | Agenda Management | Large meeting agenda management | Agendas and associated documents | City Manager - City Clerk | Weekly | Weekly |
| 10 | SIRE/OnBase-Hyland | FileCenter | Document management | Documents for agendas and other large scale document storage | City Manager - City Clerk | Daily | Daily |
| 11 | Sungard/CRW | Electronic Plan Review | Review plans | Plans | Planning | Daily | Daily |
| 12 | Sungard/CRW | Land Management, including online eTrakIT | Permitting and inspections | Properties, permits, codes, inspections, maps, projects, contractors | Planning | Daily | Daily |
| 13 | Sungard/CRW | Licensing | Licenses and renewals | Various city licenses | Planning | Daily | Daily |
| 14 | Tyler Technologies | Eden | Financial Management | Accounts payable, accounts receivable, general ledger, payroll, purchasing | Finance | Daily | Daily |
| 15 | Tyler Technologies | Eden | Human Resources | Employee | Human Resources | Daily | Daily |
| 16 | Tyler Technologies | Eden | Utility Billing | Water utility consumption and billing | Water | Daily | Daily |
| 17 | Vermont Systems | RecTrac | Recreation and Reservations | Class registrations and facility reservations | Parks & Recreation | Daily | Daily |